# Feature Name (Cancel Scheduled Events)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.4.2 | | | |
| **Use Case Name:** | Cancel Scheduled Events | | | |
| **Created By:** | Matthew Hill | | **Last Updated By:** |  |
| **Date Created:** | 9-14-18 | | **Last Revision Date:** |  |
| **Actors:** | | User (Hotel Guest).  System. | | |
| **Description:** | | Browse for events. | | |
| **Trigger:** | | User opens guest portal. | | |
| **Preconditions:** | | 1. User needs to be logged out. 2. System needs to be online. 3. **User needs to have a scheduled event at the hotel.** | | |
| **Postconditions:** | | 1. User needs to be logged out. | | |
| **Normal Flow:** | | 1. User opens guest portal. 2. User inputs room number. 3. User submits input. 4. System validates user’s input. 5. System prompts user for desired operation. 6. User selects “Update events” option. 7. System displays information regarding the events the User has currently scheduled. 8. User selects an event. 9. System displays information regarding that specific event. 10. User selects “Cancel Event” 11. System prompts user for confirmation. 12. User confirms. 13. System acknowledges User’s decision. 14. User logs out of the system. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | *Step 4: If user’s log-in input is invalid,*   1. *System prompts user to re-enter valid data.* 2. *User submits input.* 3. *System validates user’s input.* 4. *Input is valid, use case resumes on step 5.*   *Step 11: If user changes their mind,*   1. *User does not confirm on canceling event.* 2. *Use case resumes on step 7.* | | |
| **Exceptions:** | |  | | |
| **Includes:** | | Steps 1-5 are included with all use cases involving use of the guest portal. | | |
| **Frequency of Use:** | | 300-500 times per day. | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | User is booked into the hotel, or is a guest associated to the person renting the room.  User is currently scheduled for one or more events at the hotel. | | |
| **Notes and Issues:** | |  | | |